

CASE STUDY

SUMMARY

Customer:
Kraft Foods

Industry:
Food & Drink

Product:
Coffee

Contact us

T: 01454-299175

E: Info@JRPsolutions.com

www.JRPsolutions.com

JRPsolutions

KRAFT FOODS

The Customer

Kraft Foods are a leading food manufacture and are the number one brand in four categories; chocolate, coffee, gum and biscuits.

With global sales revenues of \$45.2bn in 2010, 64 manufacturing sites and employing 24,000 staff in Europe alone Kraft own a number of well known food brands including Cadbury, Kenco, Tobelerone, Planters, Oreo, Philadelphia and of course Kraft.

Kraft's Banbury site manufactures coffee and employs approximately 2,000 staff.

Scope

JRP Solutions were invited to investigate the opportunity for outsourcing the management and operation of the site's utility plant the scope of which included:-

- CHP plant
- Refrigeration plant
- Waste heat boilers
- Effluent Plant
- Steam Boilers
- Air Compressors

The utilities plant was managed by Kraft personnel but maintained by a combination of in house staff and a myriad of sub-contractors with whom no rates or KPI's had been agreed and who were paid from various cost centres.

Identified Issues

A number of key issues were identified:

- Performance measures or monitoring
- A central budget for utilities
- Contract negotiation
- Developing multi-skilling culture
- Critical Plant Analysis and the development of an Asset Replacement Plan
- Achieving a good PPM:Reactive Maintenance ratio
- Stock control of critical and non-critical parts
- Site wide energy efficiency
- M&T
- Service Loss
- Staffing

Benefits

- 100+ improvement measures identified
- Annual cost benefit of £700 - £900k

